

# Hosted Reseller Trixbox Website Specifications

## 1. Introduction

Website of products and services - client reads website and elects to signup for services.

## 2. Client's Service Signup

### (a) Client is directed to cart section of website

- i. Hosting plan is selected*
- ii. Customer Registration Information*
  - A. Payment method
    - Payment is made at registration
- iii. Username / Password*
- iv. Contact information.*

### (b) Provisioning the hosted Trix

(which this part is ready and controlled by a simple http command)

### (c) Client is emailed registration information

- i. Password (which is not set during cart checkout)*

## 3. Client's Log In Section

Services Control Panel will be a central control point for services surrounding their hosted PBX.

### (a) Client Services Control Panel Log In

- i. Homepage*

The home page will display,

  - A. Account balance
  - B. Status of the last 10 phone calls
  - C. Status of Trixbox
- ii. Reporting*
  - A. Status of phone calls needs to be summarized
  - B. Total plus total of inbound/outbound
  - C. Report page showing call totals by extensions for the current and last month.
- iii. Settings*
  - A. Client will need ability to add additional funds
  - B. Change password of Trix GUI
  - C. Submit trouble tickets
  - D. Order additional services
  - E. To order DID's from available rate center (rate center will be a CSV upload done by staff in the admin section.
    - Ordering DID's, notify staff to configure.
  - F. Client needs ability to change their profile
    - Password
    - Contact information
    - If possible, have the ability for clients to have multiple hosted trixboxes and the stats should show that, along with showing the Monterey usage for each although all will pull from the same account balance.

OR

different level accounts -- retail / wholesale and wholesale would then have the ability to have multiple separate accounts... which could just mean that when the user logs in - it gives them a option to select sub account details.

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### **(b) Automated Functions**

- i. Payment- Accounts will need to have the ability for auto-replenish / notification to both client and staff of low balance amounts.
- ii. Non-payment needs to suspend calling - continued failure to pay will power-off hosted pbx
- iii. Password Recovery
- iv. Control panel needs to be secured.

### **4. Administrative Section**

There should be an administrative portion to the services control panel.

#### **(a) Ability turn off accounts**

#### **(b) Change rates for calling plans for clients**

#### **(c) See client balances**

#### **(d) Calling status**

#### **(e) Edit accounts**

- i. Change passwords*
- ii. View passwords.*